



## Updating and Certifying Provider Data in the Centers for Medicare & Medicaid Services' National Plan & Provider Enumeration System

Healthfirst would like to remind you to review your National Provider Identifier (NPI) data in the National Plan & Provider Enumeration System (NPPES) as soon as possible to ensure that the provider data displayed is accurate. Providers are legally required to keep their NPPES data current. The Centers for Medicare & Medicaid Services (CMS) also encourages Medicare Advantage Organizations to use NPPES as a resource for our online provider directories. By using NPPES, we may be able to change how often we contact you to validate directory information and provide more reliable information to Medicare beneficiaries.

If providers keep the NPPES database updated, our organization can rely on it as a primary data resource for our provider directories instead of having to call your office for this information. With updated information, we can download the NPPES database and verify its accuracy by comparing the provider data to the information in our existing provider directory.

When reviewing your provider data in NPPES, remember the following:

- Please update any inaccurate information in modifiable fields, including provider name, mailing address, telephone and fax numbers, and specialty.
- Be sure to include all addresses where you practice and actively see patients and where a patient can call and make an appointment. Do not include addresses where you can see a patient but do not actively practice.
- Please remove any practice locations that are no longer in use. Once you update your information, you will need to confirm its accuracy by certifying it in NPPES.
- Remember, NPPES has no bearing on billing Medicare Fee-For-Service.

If you have any questions pertaining to NPPES, please visit the [NPPES website](#). For additional questions, contact your Network Account Manager, or call Provider Services at 1-888-801-1660, Monday to Friday, 8:30am–5:30pm.