



Healthfirst to Manage Some Outpatient Authorization Requests Formerly Handled by OrthoNet

Effective **Jan. 1, 2024**, Healthfirst will resume responsibility for management of prior authorization (PA) requests for all of the following services: Physical, Occupational, and Speech Therapies; Podiatry; and Vascular Surgery.

Starting **Jan. 1, 2024**, you can submit PA requests for these services to Healthfirst for dates of service on or after **Jan. 1, 2024**.

Visit the Healthfirst Provider Portal at hfproviderportal.org. To create an account, select Create your account. You can also contact your Healthfirst account manager.

To request PA, view your submitted PA, search PA, or look up procedure codes, select the Online Authorization tab.

If you have questions or need more information, please call Healthfirst Provider Services at **1-888-801-1660**, Monday to Friday, 8:30am–5:30pm.