

Provider Alert



Healthfirst requires that providers record all substances administered to patients and that a charge be reported, even for no-cost drugs and biologicals. When this occurs, the provider or qualified healthcare professional should submit a token **charge of \$0** for the item.

Tips for Claims Submission

The following tips will assist providers with verifying benefits, navigating prior authorizations, and submitting claims for drug administration:

- 1. Determine if the drug is covered as a medical or pharmacy benefit and if there are any applicable prior authorization requirements.
- 2. Accurately complete and submit a prior authorization request (if required)
 - a. If required, include a Letter of Medical Necessity that outlines the patient's medical history and the rationale for therapy.
 - b. Consider attaching a copy of the package insert and any other supporting documentation.
- 3. Ensure medical records include full and proper documentation of patient's history, prior therapy, and rationale for treatment.
- 4. Determine any special distribution requirements (e.g., free to the facility via a NYS benefit, mandatory use of a specific specialty pharmacy, or requirements to buy-and-bill).
- 5. Specify the proper number of units on the Claim Form.
- 6. Verify that all identification numbers and names are entered correctly.
- 7. Use correct ICD-10-CM codes, including fourth or fifth digits.
- 8. Verify the use of proper HCPCS and CPT codes.
 - a. Example: If the drug has been delivered in the patient's name from a specialty pharmacy or was received at no charge to the facility, enter the appropriate administration CPT code (i.e., 96372) and enter the appropriate HCPCS code (i.e., J0401) with a **charge of \$0**.
- 9. If applicable, confirm that the correct revenue code is used with the appropriate supporting HCPCS code.
- 10. File the claim in a timely fashion.

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Responsibility Reminder

- Providers should administer drugs and biologicals in the most cost-effective and clinically appropriate manner.
- Providers will utilize the most appropriately sized single-use vial or combination of single-use vials to deliver the ordered dose of medication and minimize waste.
- Reimbursement for drugs and biologicals will be made in accordance with the provider's contract.

Please refer to the Healthfirst Provider Manual, NYS Medicaid guidance, and the article **Billing and Coding: Complex Drug Administration Coding (A58620) (cms.gov)** for applicable requirements and limitations.

If you have any questions, please contact your Network Account Manager, or call Provider Services at **1-888-801-1660**, Monday to Friday, 8:30am-5:30pm.