



## Introducing Healthfirst Signature (PPO)

Signature (PPO) is a NEW Healthfirst Medicare Advantage plan for those looking for hospital, medical, and prescription drug coverage all in one. This plan offers members the flexibility to go out of network and visit any doctor or hospital in the U.S. that accepts Medicare.

### Key Benefits

- Dental services as low as \$0—including crowns, dentures, root canals, and extractions—with no deductible and up to \$1,500 covered annually.
- \$250 eyewear allowance every two years.
- Hearing aids as low as \$0 every year.
- \$700/year Signature Flex card to cover dental, vision, and hearing out-of-pocket costs.
- A dedicated Member Services team to help members get the most from their plan.

In addition, members have access to the SilverSneakers® fitness program and convenient prescription drug delivery options.

### Key Facts

This plan is for people who do not qualify for programs like Extra Help (also known as Low Income Subsidy), Medicare Savings Programs (MSP), or Medicaid.

- Their providers must be eligible to participate in and receive payment from Medicare.
- Prior authorization may be required for in-network services. A pre-visit coverage decision or predetermination is recommended before receiving out-of-network services.

**signature medicare** by healthfirst Signature (PPO)

**Member: JANE Q. SAMPLE**  
**Member ID: 0000000000**

Health Plan (80840)	PCP	\$0 Copay*
	Specialist	\$45 Copay*
	ER	\$95 Copay
	Urgent Care	\$60 Copay
	*In-Network	

RxBIN 00436 RxCN MEDDADV RxGrp Rx1110 **MedicareRx**  
Coverage provided by Healthfirst Insurance Company, Inc. Visit [MyHFNY.org](http://MyHFNY.org) to find a doctor, view your benefits, and more! CMS: H9678-001

This card does not guarantee coverage. Medicare limiting charges apply. If an emergency exists, go to the nearest Emergency Room or dial 911.

**For Members**

Member Services:	1-833-350-2910 (TTY: 1-888-542-3821)
Nurse Help Line:	1-856-687-7333 (TTY: 711)
Teladoc:	1-800-638-2362
Dental:	1-800-698-9765
Vision:	1-844-841-8580
Hearing Aids:	1-877-438-7251
Website:	<a href="http://healthfirst.org/medicare">healthfirst.org/medicare</a>

**For Providers**

<b>Medical</b>	<b>Pharmacy</b>
Eligibility: 1-888-801-1660	Help Desk: 1-866-693-4620
Prior Authorization: 1-888-394-4327	Claims: CVS Caremark
Electronic Claims: Payer ID 80141	P.O. Box 52066
Paper Claims: Healthfirst Claims Dept.	Phoenix, AZ 85072-2066
	P.O. Box 359438
	Lake Mary, FL 32795-8438

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# Provider Alert

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For more information about our new Signature (PPO) plan, visit [healthfirst.org/signature-plan-ppo](https://healthfirst.org/signature-plan-ppo). If you have any questions, contact your Network Account Manager, or call Provider Services at **1-888-801-1660**, Monday to Friday, 8:30am–5:30pm.