

January 1, 2021

Prior Authorization: Home Visits

Effective **February 1, 2021**, Healthfirst will require prior authorization for the codes below related to home visits. Claims for these services and other types of service will not be paid without prior approval. The authorization required for each visit remains open for 30 days.

CPT	CPT Description
99324–99328	Domiciliary or rest home visit for the evaluation and management of a new patient
99334–99337	Domiciliary or rest home visit for the evaluation and management of an established patient
99341–99345	Home visit for the evaluation and management of a new patient
99347–99350	Home visit for the evaluation and management of an established patient

How to Submit Prior Approval

You must complete a brief form for each service request via the Provider Portal at HFProviderPortal.org when requesting the service(s) noted above.

How do I get access to the Provider Portal?

To begin the registration process, visit HFProviderPortal.org.

If you have any questions, contact the Provider Services Authorization Line at **1-888-394-4327**, Monday to Friday, 8:30am–5:30pm.