



Pharmacy Billing Guidance Exceptions for Non-Enrolled Prescribers

RXBIN	004336
RXPCN	ADV
RXGRP	RX1113 and RX1105

The New York State (NYS) Medicaid program requires enrollment of all licensed prescribers and pharmacies that serve Medicaid members, including prescribing practitioners identified on pharmacy claims per the Centers for Medicare & Medicaid Services (CMS), and federal regulations. However, under the Medicaid Provider Enrollment Compendium (MPEC) found at: <https://www.medicaid.gov/medicaid/program-integrity/affordable-care-act-program-integrity-provisions/index.html>, there are two allowable exceptions to the provider enrollment requirements:

1. Interns, Residents, and Foreign Physicians in Training

Pharmacies will receive the following reject codes/POS rejection messaging for prescriptions written by interns, residents, and foreign physicians in training:

Reject 889 <<Prescriber Not Enrolled in State Medicaid Program>>

Submission Clarification Code value '55' may be submitted to override the reject by all pharmacies other than CVS Retail pharmacies. CVS Retail pharmacies may use Submission Clarification Code value '42' to override the reject. For override request assistance, please use the number provided in the claim response to contact CVS Pharmacy Help Desk on Healthfirst's behalf, or call 1-800-364-6331 if a number is not provided.

If a claim is submitted for a prescription issued to a NYS Medicaid enrollee by an unlicensed physician, records that support the issuance of such a prescription should be created and maintained. This requirement applies to all residents, interns, and foreign physicians who participate in any medical training program. The documentation must include the National Provider Identifier (NPI) of the NYS Medicaid provider responsible for supervising the prescribing unlicensed resident, intern, or foreign physician in a training program.

Provider Alert

2. Out-of-state (OOS) licensed prescribers who are treating Medicaid members for a single instance of emergency care within 180 days. These prescribers need to be either Medicare enrolled with an “approved” status or enrolled in their own state’s Medicaid plan.

Pharmacies will receive the following reject codes/POS rejection messaging for prescriptions written by OOS licensed prescribers:

Reject 889 <<Prescriber Not Enrolled in State Medicaid Program>>

Submission Clarification Code value ‘55’ may be submitted to override the rejection by all pharmacies other than CVS Retail pharmacies. CVS Retail pharmacies may use Submission Clarification Code value ‘42’ to override the rejection. For override request assistance, please use the number provided in the claim response to contact CVS Pharmacy Help Desk on Healthfirst's behalf, using the number provided in the claim response or call 1-800-364-6331 if a number is not provided.

Please Note:

- Pharmacists should document the enrollment status of the OOS licensed prescriber in Medicare or Medicaid in their own state and the circumstances in which the claim qualifies for a single instance of emergency medical care as noted above.
- The billing guidance may not be used for claims or orders prescribed by an OOS licensed prescriber that is treating more than one NYS Medicaid member for more than a single instance of emergency care within a 180-day period. Federal regulations require NYS Medicaid enrollment of these prescribers. When a pharmacy is presented with a prescription or fiscal order outside of the exception, a new prescription must be obtained from a prescriber enrolled in NYS Medicaid.
- Pharmacists should use their professional judgement when using the overrides according to the above policy, prescriber’s information at hand, and member history available. Pharmacists should contact CVS Caremark Pharmacy Help Desk on Healthfirst's behalf, for claims that do not meet the exceptions outlined above.

Questions?

Use the number provided in the claim response to contact CVS Caremark Pharmacy Help Desk on Healthfirst's behalf, or call **1-800-364-6331** if a number is not provided.