



New Reimbursement Policies for Laboratory Services

Healthfirst believes it's important to eliminate wasteful spending in the healthcare industry. That's why we've partnered with **Avalon Healthcare Solutions** (Avalon), a laboratory benefits manager that aims to help payers, physicians, and consumers keep diagnostic laboratory tests cost-effective and appropriate.

Healthfirst is updating reimbursement policies for laboratory service providers with respect to our new partnership with Avalon. These updates will align with industry standards.

Here's what you need to know:

- These updates will take effect **June 1, 2023**.
- These new and revised **reimbursement** policies and guidelines will impact certain laboratory services, tests, and procedures.
- The updates are being finalized as they are published and will be available for review on the Healthfirst provider website ([HFproviders.org](https://www.healthfirst.org/providers)) on **March 1, 2023**.
- After June 1, 2023, Healthfirst will apply these updated reimbursement policies to claims reporting laboratory services performed in office, hospital outpatient, and independent laboratory locations.
- These new policies do not cover laboratory services, tests, and procedures provided in emergency room, hospital observation, and hospital inpatient settings.

Need more information?

Please review the [Frequently Asked Questions](#).

If you have questions, please contact Healthfirst Provider Services at **1-888-801-1660**, Monday to Friday, 8:30am–5:30pm.