



## Recovery Coordination Agency (RCA)

### RCA Background

New York State has created a new provider type—a Recovery Coordination Agency (RCA)—to quickly connect **non-Health Home enrolled HARP members** with Behavioral Health Home and Community-Based Services (BH-HCBS). RCAs receive “top-down referrals” directly from Healthfirst and bill Healthfirst directly for reimbursable services. RCAs may also identify members in the community for “bottom-up” referral.

### RCAs are responsible for the following main functions:

1. Outreaching and engaging the HARP member
2. Assessing and connecting the member to BH-HCBS providers, if eligible
3. Completing and submitting the Plan of Care (POC) to Healthfirst

RCAs are not responsible for conducting ongoing care management. If a member chooses to enroll in a Health Home, the RCA can continue working with the member as a Care Management Agency (CMA) by enrolling the member in a contracted Lead Health Home.

### HCBS Incentive Dollars

New York State and Healthfirst are offering ‘Adult BH-HCBS Quality Funds’ for RCAs and CMAs who connect Healthfirst HARP members with BH-HCBS, as well as the servicing BH-HCBS provider. To receive these dollars, members must be HARP-enrolled and have no BH-HCBS history in the prior six months. Payments will be distributed on a quarterly basis after a claim is paid for a member’s first or fourth BH-HCBS visit for services delivered between April 1, 2018 and March 31, 2020. To receive payment for the fourth BH-HCBS visit, the same BH-HCBS provider must have also provided three previous visits to the member.

	Provider Type	1st Visit	4th Visit
Non-Health Home Enrolled	RCA	\$210.00	\$100.00
	BH-HCBS	\$100.00	\$210.00
Health Home Enrolled	CMA	\$110.00	\$110.00
	BH-HCBS	\$200.00	\$200.00
Short Term Crisis Respite	CMA	NA	NA
	BH-HCBS	\$600.00	NA

To finalize setup as a RCA provider, contact David Zembroski at [dzembroski@healthfirst.org](mailto:dzembroski@healthfirst.org).

# Provider Alert

## **RCA Referral Setup**

The volume and frequency of RCA referrals are determined by agency-reported capacity. Before sending top-down RCA referrals or accepting bottom-up referrals, Healthfirst hosts personalized meetings to explain the referral workflow and to ensure a mutually beneficial relationship. As long as the agency is already contracted with Healthfirst, no amendments to the contract are necessary.