Bringing Patients Back to Get the Care They Need

Medical care that is delayed or avoided might increase morbidity and mortality.¹

Getting care in a timely manner leads to better health outcomes.

Visit hfproviders.org for more provider resources.

HELPFUL TIPS

- Outreach your patients/Healthfirst members directly to schedule appointments and prioritize patients who are overdue for a visit or screening/exam.
- Emphasize the steps your practice has taken to increase safety: limiting visitors, screening for potential COVID-19 symptoms, practicing social distancing, routinely disinfecting surfaces.
- Follow up and confirm appointments.
- Offer virtual visits by phone or video chat.
- Refill prescriptions electronically.

~41%*

of U.S. adults delayed or avoided medical care due to COVID-19, including:

32% routine care
12% urgent/emergency care

*As of 6/30/2020

Source
https://www.cdc.gov/mmwr/volumes/69/wr/mm6936a4.htm

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