

Frequently Asked Questions

Uniform Clinical Network Provider Training

What is Uniform Clinical Network Provider Training?

To ensure the quality of services that contracted network providers offer, the Center for Practice Innovations, the National Center on Addiction and Substance Abuse, and the Health Plan Association have launched a web-based training for Behavioral Health Providers called the Uniform Clinical Network Provider Training. It offers training in clinical core competencies and evidence-based practices.

Do I have to register?

Behavioral health providers participating in a Medicaid managed care plan and providing services under an **OMH or OASAS license, certification, or designation are asked to register.**

How do I register?

The training is accessible online, hosted by the Center for Practice Innovations LMS, the Learning Management System, at <http://practiceinnovations.org>.

How do I enroll?

You can enroll in three steps:

1. Complete the enrollment survey with your basic agency and program information

- The program director/clinical director contact information and number of clinical staff are required
- If your agency has multiple programs, you must complete the enrollment survey for each program

2. CPI will send the program director/clinical director a "self-registration link" that is unique for that program

- Program director/clinical director will share the self-registration link with all clinical staff for that program to register for the training

3. Clinical staff must click the link to create a username and password

- Once approved, they will receive an email with instructions for accessing the training

Frequently Asked Questions

What is the deadline to complete this training?

New York City, Long Island, and Westchester providers were asked to register for Article 31 and Article 32 clinics by December 31, 2016.

If you have not already registered, the enrollment survey is on the CPI website www.practiceinnovations.org. Providers are now encouraged to complete these trainings by **March 1, 2018**.

What are some of the benefits of this training?

You will receive free training resources, the possibility of earning continuing education credits, and the option of summary reports of training activities, which can be used to support your internal CQI activities.

What if I have more questions?

Please contact your behavioral health representative with any further questions.